

Victorian Employer Satisfaction Survey

HIGHLIGHTS FROM THE 2020 SURVEY

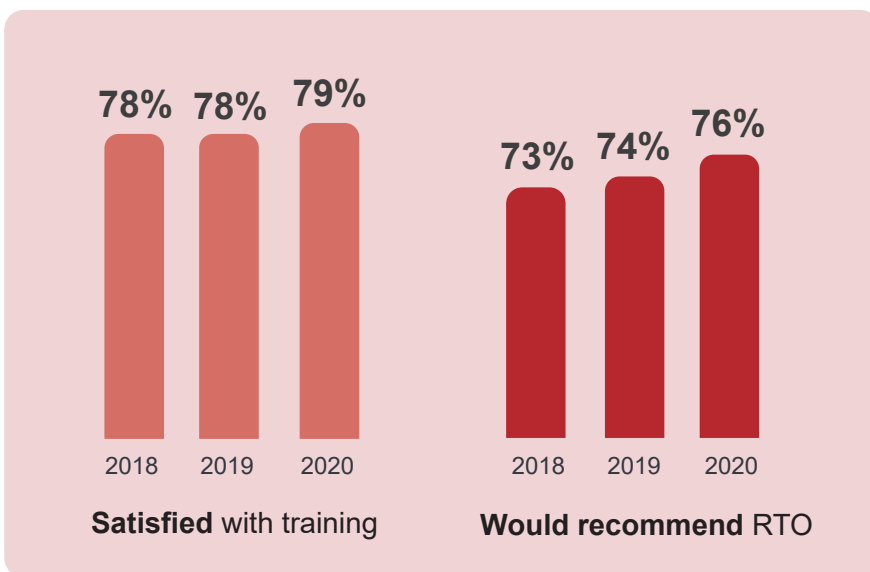
The Employer Satisfaction Survey invites Victorian employers of apprentices and trainees to share their views of the training provided by specific Registered Training Organisations (RTOs). The survey is conducted annually and employers across all Victorian regions and industries are invited to participate.

The survey asks employers about their satisfaction with training, communication, RTO engagement and whether training improved the skills of their apprentices and trainees. The survey results are used to improve the quality of training in Victoria and to help Victorian employers – like you - have the right people with the right skills.

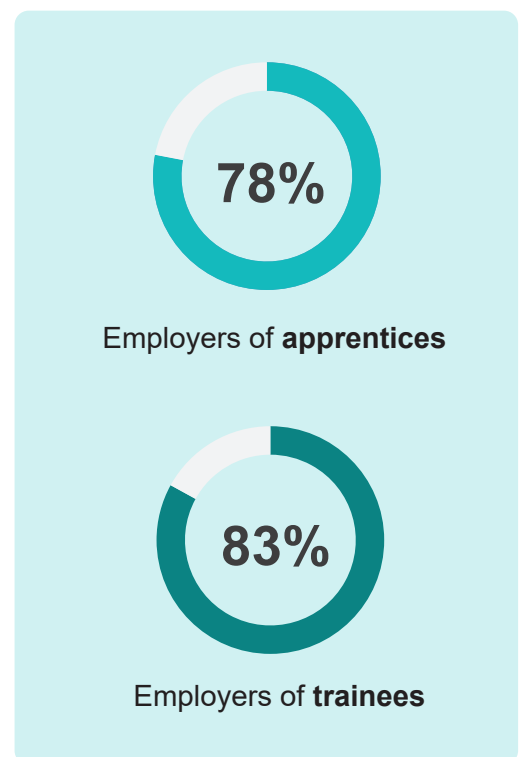
In 2020, the survey invited over 24,000 Victorian employers to participate and achieved a strong response rate of 40.4%.

How employers viewed the training experience of their apprentices and trainees in 2020 is summarised below.

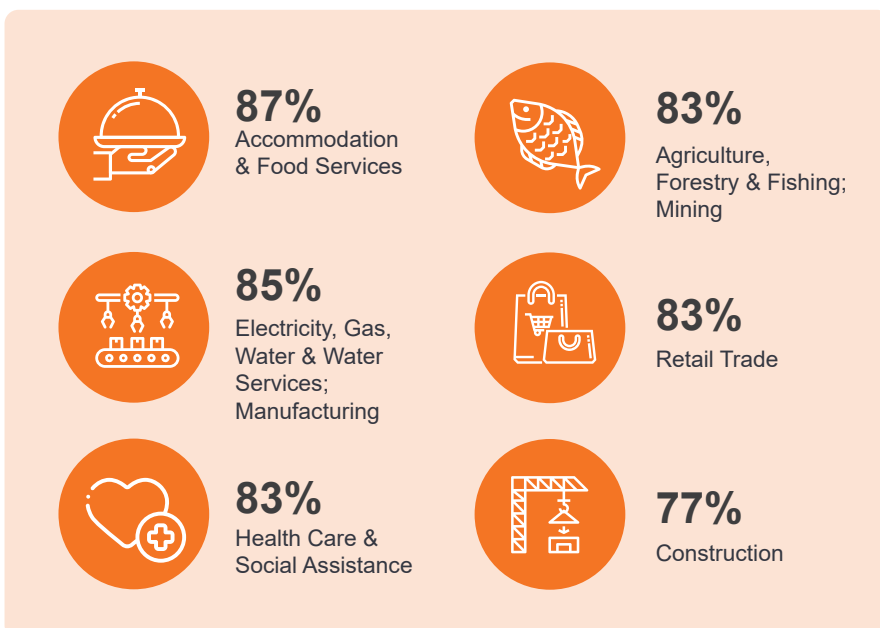
EMPLOYER VIEWS OVER TIME



EMPLOYER SATISFACTION BY TRAINING TYPE



EMPLOYER SATISFACTION BY INDUSTRY



EMPLOYER SATISFACTION BY REGION

