Victorian Employer Satisfaction Survey

HIGHLIGHTS FROM THE 2018 SURVEY

The Victorian Employer Satisfaction Survey ascertains the level of satisfaction of employers of apprentices and trainees with the training provided by Registered Training Organisations (RTOs). This includes satisfaction with skills improvement, teaching and training quality, and RTO engagement.

In 2018, the survey invited around 30,000 employers of apprentices and trainees who undertook training in 2017 to participate. A strong response rate of 35.9% provided the Department with high-quality evidence to measure employer satisfaction with training at Victorian RTOs.

The statistics below reflect the views of employers of apprentices and trainees with selected aspects of their training experience in 2017.

OVERALL EMPLOYER SATISFACTION WITH TRAINING

78%

72%

were **satisfied** with their RTO's training

Would recommend



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n 4

would recommend their RTO

Employers of apprentices

77%

Satisfied





Employers of trainees

Satisfied

82%

Would recommend 77%

EMPLOYER SATISFACTION WITH SKILLS IMPROVEMENT



Technical / job specific skills

79%



Teamwork skills

76%



Problem solving skills

73%



Decision making skills

72%

EMPLOYER SATISFACTION WITH TEACHING QUALITY



said RTO staff were knowledgeable and experienced



74% said training ref

said training reflected up-to-date practice in the industry or sector

EMPLOYER SATISFACTION WITH TRAINING DELIVERY



78%

were satisfied with the standard of assessment



76%

were satisfied that RTO's training plan met workplace needs



